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## E-recording reducing paper, saving postage for County Recorder



Good news! Electronic reporting of documents such as real estate transactions, land titles and divorces has dramatically speeded up processing for customers of the Pima County Recorder's Office.

E-recording is saving on paper and postage costs.

UPS is coming only once a week these days.

And with mail volume decreasing to the point the office no longer needs a full-time person assigned to handling mail, the mailroom staff has been re-assigned to recording documents.

The office launched a pilot program for e-recording in April 2012, allowing a faster, more convenient tool to record official documents for the public record.

Since the program started, more than 30 percent of the more than 206,000 recorded documents since April have been filed electronically. The program was expanded this month to any business using an authorized third-party vendor, which is a group of companies that provide the appropriate software and are well-versed on the rules and the process.

The program is picking up even more since the expansion. More than 74 percent of documents were filed electronically on one day in February.

"We live in a society that wants everything now – and the quicker, the better," said Recorder F. Ann Rodriguez. "Paper is still fine for those who prefer that route, but for many customers, this is proving to be quicker and better."

The process of recording a document the old way not only typically included a trip to the Recorder's Office, but could take as much as seven days to complete by the time the document was scanned, labeled, microfilmed and mailed.

By filing electronically, customers usually receive their documents back the same day, and often within hours of its original submission.

Arizona is one of three states in the country that offers e-recording in every county, Rodriguez said, noting taxpayers and customers both appreciate the movement toward innovation and greater efficiency.

"Even though recording activity has increased significantly over the past year because of low interest rates and an uptick in activity in the housing market," she said, "electronic recording has allowed our office to increase the speed in which documents are processed and returned to customers – all without increasing staff."

For more information about electronic recording, please contact the Recorder's Office at 724-4356.